

# InstaShiatsu+ Massage Chair MC-1000

## MC-1000 Encoder Wheel Adjustment

### 1) Ensure the chair is plugged in and powered ON:

- Confirm that the power cord is securely connected to both the chair and the power outlet.
- Check if the power switch on the chair is turned ON.

### 2) Remove the back cover:

- Locate the back cover of the chair.
- Use a screwdriver to remove the four screws holding the back cover in place.
- Carefully lift off the back cover to expose the internal components.

### 3) Adjust the wheel position:

- Refer to the instructional video for visual guidance on this step.
- Turn the wheel located inside the chair approximately 4-6 CLICKS. This adjustment may help resolve the issue.

### 4) Perform manual mode and position change:

- Put the chair in MANUAL mode using the chair's control panel or remote.
- Change the position to POINT mode.
- Return to the main screen and press the UP ARROW to initiate the movement of the rollers.
- Observe if the rollers become unstuck and start functioning properly.



Note: If the rollers remain stuck initially, it is recommended to repeat steps 1, 3, and 4 a few times to attempt resolving the issue.

By following these improved steps, you can address the issue of stuck rollers in your chair. If the problem persists or you require further assistance, it is advisable to contact customer support or refer to the chair's user manual for additional troubleshooting guidance.

[Encoder Wheel Adjustment Video](#)